



EClaims® Integrated Intelligent Claims Data Entry & Claims Processing Information System

E*HEALTHLINE'S (EHL), A web-based solution integrates the Client's many geographically dispersed offices to perform all medical claims processing services including full mailroom services, data entry, storage and retrieval. This intense procedure significantly increases the ability to process additional documents requiring auto adjudication, and has essentially created a paperless environment for EHL's valued clientele. This seamless and comprehensive network has grown to encompass the entire claims processing cycle.

E*HEALTHLINE'S Claims Processing Center offers a revolutionary advancement within the healthcare and insurance industries. Beginning with incoming mail, E*HEALTHLINE'S innovative technology sorts, preps, scans and indexes claims within a secured environment. "Real-Time" online access is provided for payors, providers, members and employers, while eliminating redundant paperwork. The EHL technology accelerates payment schedules for physicians and hospitals and drastically reduces processing cost.

Secured Claims Data Entry & Processing Benefits:

- Annual cost savings of near 70%
- Auto-Adjudication Improved from 30% to 90%
- Approximately 90% reduction in turnaround time
- Cycle time reduced to an average of 48 hours from 7 days
- Opens And Sorts Mail
- Images Hospital And Physician Claims
- Captures Data With 99.5% Accuracy
- Indexes And Returns Images
- Edits And Reformats Data According To Customer Specifications
- Returns Data Within 48 Hours
- Manages Document Storage For 30 Days And Then Provides Secure Destruction

Increased Cash Flow

Working in a seamless partnership, the E*HEALTHLINE technology, improves cash flow and reduces the time in obtaining accounts receivables, all driven by the following:

- Decreased denials and increased collection rates. The E*HEALTHLINE rules engine monitors front-desk workflow in real-time, identifies billing errors, and allows the ability to make corrections before the claim's submission
- Increase charges by tracking practice activity in real-time, ensuring every claim that should be created is created
- Maximize realized revenue and minimize Days in Accounts Receivable through E*HEALTHLINE'S denial management. Highly effective specialists perform claim-by-claim denial review, pursue payment, and execute appeals on the client's behalf
- Recover lost revenue through E*HEALTHLINE'S 's proactive identification and appeal of "zero-pay" charges, misadjudicated by payers
- Prevent denials from recurring through the work of E*HEALTHLINE'S "subject experts" who ensure the client is paid accurately by each of the health insurers
- Address noncompliant payer behavior, such as violation of prompt payment statutes, through the efforts of EHL's payer intervention specialists

"Specializing In The Standardization Of Global Healthcare Management"

Increased Control

- Streamline patient processing, practice workflow, and report generation utilizing EHL's industry-leading practice management software
- Track practice activity and claims in real time through EHL's Workflow Dashboard, which allows the client to see, understand, and manage operations, up to the minute, from anywhere through Internet access
- Bring control, consistency, and clarity to daily activities by relying on E*HEALTHLINE'S technology to execute eligibility verification, insurance package management, claims submission, and remittance posting
- Innovative and integrated technology identifies and manages ongoing threats of potential Client issues
- Benefit from full HIPAA compliance-privacy, security, and transactions
- Executed claims tracking, denial management, payment pursuit and appeals. With every action rigorously tracked within a comprehensive network, the results offer greater predictability and transparency
- E*HEALTHLINE'S manages individual claims that require patient-facing or chart-facing work
- Incorporate practice-specific rules into E*HEALTHLINE'S rules engine, with programming provided by E*HEALTHLINE'S intellectual property

Enhance Strategic Decision Making

- Gain a strategic view of a Client's practice by accessing operational and financial performance data via powerful, real-time reporting wizards
- Compare and optimize the financial performance of individual areas of a client's practice and benchmark the performance against that of similar practices
- Run aggregate reports on billing performance to determine which payers need monitoring and which lines of business are most successful
- Receive E*HEALTHLINE'S generated Practice Performance Reviews and Clinician Performance Review, enabling the ability to evaluate a Client's practice and its individual contributors
- Manage the vast majority of routine billing and collection tasks to focus on higher-value contributions, to include; caring for patients, managing the office more efficiently, and making smarter decisions based upon greater outcomes
- E*HealthLine significantly reduces redundant business encounters and enables practice leaders to optimize today's opportunities, while planning meaningful strategically for tomorrow

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