



EScan® Integrated Intelligent Claims Data Capture & Claims Processing Information System

EScan® E*HealthLine's Intelligent Solution To Claims Processing

E*HealthLine's web-based solutions provide comprehensive integration for all claims processing services including full mailroom services, data entry and storage and retrieval. This innovative technology significantly increases the number of documents that can be processed that require auto adjudication. This solution has essentially created a paperless (image only) environment for the client. This seamless environment has grown to encompass the entire claims processing cycle; enabling quality performance for E*HealthLine's clientele's many geographically dispersed offices.

The Operation Center processes CMS 1500, UB 92, UB 04 & ADA forms daily by Facsimile, scanning/imaging documents or by processing via File Transfer Process (FTP) or Virtual Process Network (VPN). The output data is formatted into the required EDI format and transmitted to the client for final adjudication, or the adjudication can also be processed by EScan®.

Business Process Outsourcing (BPO)

Includes complete health plan specific business process outsourcing services such as claims processing, claims adjudication, premium billing and membership accounting, benefits and reporting

Claims Processing:

- Scanning and/or Imaging
 - a. Images are scanned in black/white.
 - b. Images are scanned on front only.
 - c. Indexes and Returns Images
- Data Entry
 - a. Edits and reformats data according to customer specifications
 - b. Single Key
 - c. Double key
 - d. Table plug
 - e. Verification
- Claims Submission
 - 1. Electronic (CMS 1500, UB 92, UB 04, superbill & ADA)
 - 2. Paper (CMS 1500, UB 92, UB 04, superbill & ADA)

Business Process Outsourcing (BPO) Delivery Models:

1. Overflow: Augment your staff on an as-needed basis.
2. Retainer: Utilize full- or part-time staff for projects.
3. Fully Outsourced: Ongoing service, full management of technology and services.

Completed claims are returned to the client with a payment disposition, which includes a detailed analysis of the claim review and coding revisions. The client manages payment and customer service issues, eliminating costly communication and accounting issues between the vendor, patient and payer.

Benefits

- Turn around time: 24 hours
- Annual cost savings near 70%
- Auto-Adjudication Improved from 30% to 90%
- Approximately 90% reduction in turnaround time
- Reduced Accounts Receivable days

"Specializing In The Standardization Of Global Healthcare Management"