

PHOENIX® Integrated Practice Management Information System

E*HealthLine.com provides an open architecture for data exchange to meet the healthcare's ever-growing enterprise wide data requirements. E*HealthLine.com truly solves the problem with its centralized model which involves the combination of information processing and telecommunications, electronic-based patient medical records integrated with disease and case management; and online real time point-of-care order entry and prescription transmission, ensuring access to the full spectrum of health information with powerful interface management capabilities. In addition, E*HealthLine.com is the first company to provide both batch and real-time data movement, enabling organizations to leverage the benefits of both types of existing IT systems. Through a completely scalable, application independent, batch and real time IHIMS platform, E*HealthLine.com meets or exceeds HHS, HIPAA, HCFA and other standards requirements.

E*HealthLine SystemTM Key Features and Value Proposition

Flexibility - the ability to address changing healthcare regulations and business requirements

Affordability - the ability to effectively use existing resources and low-cost new components

Usability - perfect, but unused, information is of little value

Reusability - re-use of components reduces the time and cost of both application development and maintenance

Openness - the ability to take advantage of market competition and evolving technology by using plug-andplay components, which comply with healthcare industry standards

KEY FEATURES OF PHOENIX®

1. ENTERPRISE REGISTRATION MANAGEMENT (ERM)

ERM streamlines the registration process by automating workflow and eliminating redundant tasks, while optimizing workflow by collecting information one time, and then making data available throughout the enterprise for subsequent encounters.

2. ENTERPRISE MASTER PERSON INDEX MANAGEMENT (EMPIM)

EMPIM provides a central repository for the storage of person data, including demographic, relationship, guarantor, employer and insurance information.

3. ENTERPRISE-WIDE SCHEDULING INFORMATION MANAGEMENT

- schedules patients, providers, and resources across an organization
- allows the ability to manage and maintain complex provider schedules
- enables strong reporting and form letter capabilities
- offers the opportunity to schedule across departments and providers
- provides rules based scheduling to reduce scheduling errors and improve provider utilization
- offers appointment set functionality to assist a scheduler with complex appointments that require sequencing
- allows the opportunity to schedule multiple appointments in one scheduling sequence

4. HEALTH INFORMATION MANAGEMENT (HIM)

Streamlined workflows that manage the information in patient medical records and automates coding and abstracting by gathering data elements from various documentation. Key Features

- Chart completion management
- Deficiency management
- Automated coding and abstracting
- Release of information
- Chart tracking
- Powerful, flexible reporting

5. PATIENT BILLING INFORMATION MANAGEMENT SYSTEM

Patient billing system generates various revenue statements and integrates with debtors' ledger module. It also captures the details of charity and waiver given to the patients.

- Provides integrated billing and receivables management with comprehensive analysis and reporting for large group Clinics, MSOs, and other provider networks.
- Offers patient and insurance billing for professional charges, provides insurance, employer pricing, and workers compensation billing.

6. PATIENT ACCOUNTING INFORMATION MANAGEMENT SYSTEM

PHOENIX[©] Patient Accounting Information System is helping health organizations achieve dramatic savings to the bottom line, reducing processes and interfaces to realize true clinical/financial integration. PHOENIX[©] Patient Accounting Information System offers the promise of increased efficiency and profits in the business office and enables business staff to instantly confirm that the charges listed on a bill match the procedures performed and answer consumers' billing queries.

7. REPORTING INFORMATION MANAGEMENT SYSTEM

PHOENIX[©] generates extensive management reports, operational statistics and offers a powerful query module. PHOENIX[©] updates its database and all related information on the basis of a "single point input" principle. PHOENIX[©], as a powerful information processing system, provides valuable management information. Its extensive reports and statistics cover Daily, Monthly, Quarterly, Semi-annual and Annual historical information with detailed analysis.